Bereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on November 12, 2004.

Crystal Ross

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant

William W. Smith III, et al.

Application No.

09/684,010

Filed

October 6, 2000

Title

Online, Multi-Carrier, Multi-Service Parcel Shipping

Management Functional Alignment of Computer

Devices

Grp./Div.

3629

Examiner Docket No.

Cosimano, Edward R.

PSTM0002/MRK

AMENDMENT AND RESPONSE

Mail Stop Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450 140 S. Lake Ave., Suite 312 Pasadena, CA 91101-4710

November 12, 2004

Commissioner:

In response to the Office Action dated July 12, 2004 regarding the aboveidentified application, please enter the amendments, and the response and remarks, as indicated below. A Petition for an Extension of Time for one (1) month in which to file this Amendment and Response, and the required fee, are filed concurrently herewith.

Amendments to the Claims are reflected in the Listing of Claims that begins on page 2 of this paper.

Response and Remarks begin on page 11 of this paper.

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